

Zhasmina Angelova

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Personal Profile

I am an organised and motivated professional transitioning from a successful career in hospitality management to the tech field. Leveraging my strong background in team collaboration and effective time management, I have pursued my passion for technology through self-study and a twelve-week intensive boot camp in Web and Software Development.

I have developed skills in front-end and back-end technologies, including HTML5, CSS3, JavaScript, Python, database design and Java. With a keen interest in exploring various roles within technology, I am eager to apply my technical skills and problem-solving abilities to contribute to dynamic projects and continue my professional growth in this exciting field.

Education and IT Training

Jan 2024 - Mar 2024

Just IT Training Ltd, London

Digital Skills Bootcamp: Software Development

A twelve-week intensive boot camp covering the fundamentals of Web and Software development.

Front-end: HTML5, CSS3, JavaScript, Bootstrap.

Back-end: Python, Flask, MySQL, NoSQL.

Sept 2004 - June 2006

Sofia University "St. Kliment Ohridski", Bulgaria

Engineering Physics BS

Sep 2000 - May 2004

Polytechnic High School "Nayden Gerov", Bulgaria

regarded as comparable in size to three A levels or six AS levels

IT Skills

Software Development Skills:

- Git and GitHub
- Database Design and Development (SQL and NoSQL)
- MySQL
- Problem-solving and Debugging
- Attention to Detail
- Teamwork

Web Technology:

- HTML5
- CSS3
- JavaScript
- Bootstrap
- Responsive Web Design

Core Programming Languages:

- JavaScript
- Python
- Java

Employment History

Sep 2019 - Present **Career Break /Self-development and growth / Full-time parent**

Mar 2012 - Aug 2019 **Apex Temple Court Hotel, London**

Sept 2017 - Aug 2019 **Assistant Restaurant Manager**

Sept 2013 - Aug 2017 Food and Beverage Supervisor

Mar 2012 – Aug 2013 Bartender

- Hiring, training, scheduling, and leading a team of 20, ensuring the team is adequately trained and motivated to provide excellent service in all Food & Beverage outlets (Restaurant, Bar, Room Service).
- Managing workload and fostering team productivity by delegating tasks effectively and providing necessary support and guidance.
- Participating in Daily Head of department meetings and chairing team briefings.
- Evaluating employee performance, providing regular feedback, and conducting performance reviews.
- Problem-solving such as dealing with customer complaints, and team shortages, resolving conflicts among team members and mediating disputes fairly and constructively.
- Maximising sales, profits and customer satisfaction through training and developing the team.
- Responding to audits that the company completes to ensure continual improvement is achieved.
- Assisting the F&B manager in controlling the food and beverage budget in relation to occupancy, departmental expenses, and team rotas
- Ensuring that all the administration, cash control, stock control and security procedures are adhered to myself and team members.
- Supporting the F&B manager in controlling the beverage stock – responsible for the beverage transfers (between the outlets and departments), orders, wastage, and replenishing wine and beverages for the outlets.
- Ensuring the team comply with Health and Safety, food hygiene and all training are up to date.

Interests and Achievements

Computing:

- Proficient in navigating both Mac and Windows operating systems.
- Skilled in troubleshooting software issues and optimising system performance.
- Passionate about exploring emerging technologies and staying updated with industry trends.

Hobbies:

- Enjoy cycling for commuting and leisure, as well as snowboarding in the winter months.
- Maintain a healthy lifestyle through regular strength training gym sessions, Yoga, Pilates, and meditations.
- I Enjoy watching movies, reading books, and listening to music. I enjoy spending quality time with friends and family even if it's playing video games with the kids.

References are available upon request.